



RJ Kool Return Authorization

Web Order Number

Part Number

Part Description

Quantity To Return

Reason For Return

**** Please fill out the below section if you have installed the part ****

Model Number

Serial Number

Part Defect

Part Install Date

Part Failure Date

Machine Location Address

Please return item(s) & Return Authorization form to the following address:

<p style="text-align: center;">RJ Kool Attn: Parts Returns 1475 Commerce Dr. Suite #100 Mendota Heights, MN 55120</p>

Any damaged items, electrical parts or custom order items must be authorized by RJ Kool personnel **before** a return will be accepted. Please call or email our parts department to initiate this type of return, 651-688-8700 or eparts@rjkool.com. Full details of our return policy can be found on the [Return Policy](#).

What happens next?

We refund the cost of the returned merchandise (less any applicable restocking fees) as soon as we receive your return, and send you an email to confirm that the return has been completed. Refunds are processed in the form of original payment.